

How Our Services Work

Ashby Navis & Tennyson Media Publisher, LLC

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Welcome

Thank you for visiting Ashby Navis & Tennyson.

Whether you're creating an interactive business card, exploring one of our literary experiences, listening to an audiobook, or using another of our products, we're glad you're here.

This document explains how our services work, what you can expect from us, and what we ask of you in return.

We've tried to write it in plain English because we believe understanding an agreement is far more important than making it sound impressive.

If something isn't clear, please ask us.

We're always happy to explain.

Using Our Services

Our products are designed to educate, inform, entertain, and encourage meaningful conversations.

We ask that you use them responsibly and respectfully.

That means you agree not to:

- Use our services for unlawful purposes.
- Attempt to interfere with the operation or security of our systems.
- Upload material you do not own or have permission to use.
- Create accounts or interactive cards that impersonate another person or organization without authorization.
- Use our services to harass, threaten, or intentionally harm others.

We reserve the right to suspend or remove accounts that violate these principles.

Your Content

Many of our services allow you to upload information such as photographs, logos, business details, biographies, or other content.

You continue to own the content you create and upload.

By submitting content to our services, you give us permission to store, display, and process that content as necessary to operate the services you've requested.

You are responsible for ensuring that you have the legal right to use any material you upload.

Our Content

Our software, artwork, designs, branding, documentation, original written material, AI implementations, and proprietary technology remain the intellectual property of Ashby Navis & Tennyson Media Publisher, LLC unless otherwise noted.

Many of our interactive experiences are inspired by classic literary works whose original characters are in the public domain.

While those classic characters belong to our shared literary heritage, our software, artwork, interactive implementations, prompts, and original content remain our intellectual property.

Certain technologies incorporated into our services are Patent Pending.

Artificial Intelligence

Some of our products include AI-generated conversations and literary personas.

These conversations are designed to educate, entertain, inspire curiosity, and encourage thoughtful discussion.

Although we work hard to provide accurate and helpful responses, AI systems can occasionally make mistakes or misunderstand questions.

We encourage you to use good judgment and to verify important information from reliable sources.

Our AI assistants are intended to assist—not replace—human judgment.

Subscriptions

Some services require a monthly or annual subscription.

Subscription pricing, billing, cancellations, and refunds are described in our separate Refund & Cancellation Policy.

By subscribing, you agree to those terms.

Changes to Our Services

Technology continues to evolve, and so do our products.

From time to time we may improve, modify, replace, or discontinue features in order to improve reliability, security, or customer experience.

Whenever practical, we'll make reasonable efforts to communicate significant changes.

Our Responsibility

We work hard to provide reliable services and accurate information.

However, no online service can promise uninterrupted operation at every moment.

Occasionally, maintenance, software updates, internet outages, or circumstances beyond anyone's control may temporarily affect availability.

When problems occur, we'll do our best to resolve them promptly and communicate openly with our customers.

Your Responsibility

Please help us keep our community welcoming, respectful, and enjoyable.

Protect your account information.

Keep your contact information current.

Treat other users with courtesy.

If you discover a problem or security concern, we'd appreciate hearing from you.

Questions

If you ever have questions about these terms—or about anything else—we hope you'll ask.

We believe good conversations solve far more problems than fine print ever could.

Thank you for taking the time to read this.

Most companies hope you'll never read their Terms of Service.

We hope you do.

Not because we expect problems, but because we believe every good relationship begins with understanding.

Thank you for placing your trust in us.

We look forward to earning it every day.

The Ashby Navis & Tennyson Team